

## Knowledge and Skill Areas of the Competency Guidelines® Addressed by Touchpoints Individual Level Training, Community Level Trainings, and Advanced Trainings.

Individuals who have participated in Touchpoints trainings can count those training hours toward an application for Endorsement® (IMH-E® and ECMH-E®). The knowledge and skill areas covered by Touchpoints Individual Level Training (ILT), Community Level Training (CLT), and a selection of the Touchpoints Advanced Trainings are indicated below. Please note that Touchpoints training alone may not be enough to fully meet a particular knowledge or skill area. Endorsement® applicants may need to include coursework and/or additional in-service training to fully meet a knowledge or skill area.

Theoretical Foundations	Touchpoints Individual Level Training	Community Level Training (Train the Trainer)	Advanced Trainings
Pregnancy & early parenthood (Category I, II, III, IV)	ILT	CLT	
Infant/very young child development & behavior (Category I, II, III, IV)	ILT	CLT	
Infant/family-centered practice (Category I, II, III, IV)	ILT	CLT	
Relationship-based therapeutic practice (Category I, II, III, IV)	ILT	CLT	
Family relationships & dynamics (Category I, II, III, IV)	ILT	CLT	
Attachment, separation, trauma, grief & loss (Category I, II, III, IV)	ILT	CLT	Advanced trainings available for more extensive coverage of trauma, grief, and loss
Psychotherapeutic & behavioral theories of change (Category III, IV)	ILT	CLT	
Disorders of infancy & early childhood (Category II, III, IV)			Advanced trainings available for Special Needs, Challenging Behaviors, Sleep, and Feeding.
Mental & behavioral disorders in adults (Category III, IV)			
Cultural competence (Category I, II, III, IV)	ILT	CLT	
Adult Learning Theory and Practice (Category IV)		CLT	

Statistics (Category IV)			
Research and Evaluation (Category IV)			
Law, Regulation, and Policy	Touchpoints Individual Level Training	Community Level Training (Train the Trainer)	Advanced Trainings
Ethical Practice (Category I, II, III, IV)			
Government, Law and Regulation (Category I, II, III, IV)			
Agency Policy ((Category I, II, III, IV)			
Systems Expertise	Touchpoints Individual Level Training	Community Level Training (Train the Trainer)	Advanced Trainings
Service Delivery Systems (Category I, II, III, IV)	ILT	CLT	
Community Resources (Category I, II, III, IV)	ILT	CLT	
Direct Service Skills	Touchpoints Individual Level Training	Community Level Training (Train the Trainer)	Advanced Trainings
Observation and Listening (Category I, II, III, IV)	ILT	CLT	
Screening and Assessment (Category I, II, III, IV)			Advanced trainings available in Special Needs
Responding with Empathy (Category I, II, III, IV)	ILT	CLT	
Intervention/Treatment Planning (Category III, IV)			Advanced training available in Special Needs
Developmental Guidance (Category III, IV)	ILT	CLT	
Supportive Counseling (Category III, IV)	ILT	CLT	
Parent-Infant/Very Young Child Relationship-based Therapies and Practices	ILT	CLT	
Advocacy (Category I, II, III, IV)	ILT	CLT	
Life Skills (Category I, II, III, IV)	ILT	CLT	
Safety (Category I, II, III, IV)	ILT	CLT	
Reflective Clinical Supervision (Category IV, clinical)		CLT	Advanced training available in Reflective Supervision and Mentorship
Working with Others	Touchpoints Individual Level Training	Community Level Training (Train the Trainer)	Advanced Trainings

Building and Maintaining Relationships (Category I, II, III, IV)	ILT	CLT	
Supporting Others (Category I, II, III, IV)	ILT	CLT	
Mentoring (Category II, III, IV)		CLT	Advanced training available in Reflective Supervision and Mentorship
Coaching and Mentoring (Category IV)		CLT	Advanced training available in Reflective Supervision and Mentorship
Collaborating (Category I, II, III, IV)	ILT	CLT	
Resolving Conflict (Category I, II, III, IV)	ILT	CLT	
Crisis Management (Category IV)	ILT	CLT	
Empathy and Compassion (Category I, II, III, IV)	ILT	CLT	
Consulting (Category IV)			Advanced training available in Reflective Supervision and Mentorship
<b>Communicating</b>	<b>Touchpoints Individual Level Training</b>	<b>Community Level Training (Train the Trainer)</b>	<b>Advanced Trainings</b>
Listening (Category I, II, III, IV)	ILT	CLT	Advanced training available in Reflective Supervision and Mentorship
Speaking (Category I, II, III, IV)	ILT	CLT	Advanced training available in Reflective Supervision and Mentorship
Writing (Category I, II, III, IV)			
Group Process (Category I, II, III, IV)		CLT	
<b>Thinking</b>	<b>Touchpoints Individual Level Training</b>	<b>Community Level Training (Train the Trainer)</b>	<b>Advanced Trainings</b>
Analyzing Information (Category I, II, III, IV)	ILT	CLT	
Solving Problems (Category I, II, III, IV)	ILT	CLT	
Exercising Sound Judgment (Category I, II, III, IV)	ILT	CLT	
Maintaining perspective	ILT	CLT	

(Category I, II, III, IV)			
Planning and Organizing (Category I, II, III, IV)		CLT	
<b>Reflection</b>	<b>Touchpoints Individual Level Training</b>	<b>Community Level Training (Train the Trainer)</b>	<b>Advanced Trainings</b>
Contemplation (Category I, II, III, IV)	ILT	CLT	
Self Awareness (Category I, II, III, IV)	ILT	CLT	
Curiosity (Category I, II, III, IV)	ILT	CLT	
Professional/Personal Development (Category I, II, III, IV)	ILT	CLT	
Emotional Response (Category I, II, III, IV)	ILT	CLT	
Parallel Process (Category III, IV)	ILT	CLT	
<b>Administration</b>	<b>Touchpoints Individual Level Training</b>	<b>Community Level Training (Train the Trainer)</b>	<b>Advanced Trainings</b>
Program Management (Category IV)		CLT	
Program Development (Category IV)		CLT	
Program Evaluation (Category IV)		CLT	
Program Funding (Category IV)			
<b>Research and Evaluation</b>	<b>Touchpoints Individual Level Training</b>	<b>Community Level Training (Train the Trainer)</b>	<b>Advanced Trainings</b>
Study of infant relationships and attachment (Category IV)			
Study of infant development and behavior (Category IV)			
Study of families (Category IV)		CLT	